

### Introduction

The following questions and answers were submitted and discussed during the **Introduction to MDC's New MiPCT Dashboards** webinar held on May 8, 2014. To listen to the presentation, click the following link:

<https://mphievents.webex.com/mphievents/lsr.php?RCID=e2bb59b43107a27d92c4a65725e48339>

### Q & A

**Q: Will the tool work with different Internet browsers?**

Yes. So far, we have tested Microsoft Explorer, Firefox, and Chrome. If you use Explorer, MDC recommends that you use version 8.0 or later. We will continue to test prior to the launch and will provide everyone with browser details in the launch documentation.

**Q: How do I create the reports for all the physicians?**

You can select Practices and Physicians using drop down menus just as you can in the old dashboards. From there, a few different options are available for report creation. MDC will provide detailed instructions about how to do so in the User Guide, which will be posted with the new dashboards.

**Q: Q: Since there is no longer a user limitation, can we open this up to users at the practice level so they can retrieve their own data? (Obviously restricting permission to view only their own data.)**

Yes.

**Will the additional users have the ability so see all information on the dashboards or can their information be restricted to certain practice information?**

If Practice level users are identified and approved, they will only be able to see information for their own Practice(s). The account request process will remain unchanged, as well as the new account approval and the every-other-month account review and approval processes. All access rights will continue to be approved by the PO Authorizers.

**Q: Will you still get to the dashboard via the U of M site as I think it is the U of M sign in that cannot support multiple browsers?**

You will access these dashboards the same way that you accessed the old dashboards. Therefore, all current VPN limitations will still apply. The VPN logon should work with most browsers. (We are unaware of browsers that are not working.) If you experience a problem with the VPN logon, contact MDC immediately at [MichiganDataCollaborative@med.umich.edu](mailto:MichiganDataCollaborative@med.umich.edu).